

Parts Fast or Parts Free

Jungheinrich is committed to providing industry-leading customer service. The Parts Fast or Parts Free Guarantee ensures next day delivery of parts or they are free, including freight.

The Parts Fast or Parts Free Guarantee ensures next day delivery by 5:00 p.m. of parts or they are free, including freight, in the United States. For Canada and Mexico, it ensures the shipping of parts within 24 hours from the time the order was placed. This guarantee is extended to the owner of a forklift doing business with an authorized Jungheinrich® dealer.

Qualifying parts include any stocked Jungheinrich or Promatch® part in the United States or Germany. Made as ordered and special sourced parts do not apply to the guarantee.

To qualify for the guarantee, orders must be placed through the customer's authorized dealer by 5:00 p.m. Eastern Standard Time, and the customer must advise the dealer at the time of order that the part needs to be delivered the next day.



1-877-JH-FORKS | 1-877-543-6757
www.jungheinrich-lift.com

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Machines. Ideas. Solutions.®

Please note: The Parts Fast or Parts Free Guarantee is void if Jungheinrich's ability to perform is affected by a cause beyond its control, including but not limited to, disruption of supply parts, strike, weather conditions, natural disasters or acts of God. In the event of a dispute, all decisions made by Jungheinrich are final. Jungheinrich reserves the right to alter, amend or cancel this guarantee at any time, either in its entirety or for a select dealership.

