



QUALIFICATION STATEMENT:

TOWLIFT, INC. began as a Caterpillar lift truck dealer in 1965 and has grown into an organization that is able to handle all material handling needs. We cover Northern Ohio from Pennsylvania to the Indiana line, Southeastern Michigan, and the Greater Columbus area. With eight locations to serve customers, we provide quality service that is unsurpassed in the region. This is evident by the ongoing recognition since 1987 as CATERPILLAR DEALER OF THE YEAR, a coveted award for excellence in the lift truck business. Our mission is to provide material handling solutions through full service capabilities that will consistently exceed customers' needs.

SUMMARY OF SAFETY PROGRAM:

Part of our safety program includes an orientation/training period that all new employees must complete. During this orientation employees receive instruction in our "Hazard Communication Program" (this includes specific instruction on MSDS and Right to Know), Emergency Action Plan, Fire Extinguisher Use, Accident Procedures, and Daily Safety Routines. The **TOWLIFT, INC. EMPLOYEE HANDBOOK** is also presented to the employee at this time. Pertinent components of our safety and health program, such as general safety and work rules and our "Vehicle Management and Safety Program", are included in this handbook and are discussed and explained to the employee.

Supervisors are responsible for ensuring that new employees are fully aware of safety, health, and housekeeping rules to which their jobs are subject. Dependent on job classifications, Job Hazard Training may be provided to employees and covers the hazards related to specific jobs, precautions to be taken, and safe work practices. This includes training in personal protective equipment. Task-specific, on-the-job training details procedures for performing specific job tasks safely. Topics such as Lockout Tagout, Hot Work, and/or equipment familiarization are covered in this manner.

Additionally, 40 hours of technical training is offered to our mechanics each year. TOWLIFT, INC. is a Regional Training Center for Caterpillar Lift Trucks and a Factory Training Site for Crown Narrow-Aisle Lift Trucks. Safe work procedures are an important part of all of these classes. Each technician is also required to successfully complete our Lift Truck Operators Safety Course and is thereby qualified to operate lift trucks in compliance with the revised OSHA Powered Industrial Truck standard (29 CFR 1910.178).