



PARTS FAST OR PARTS FREE

The Parts Fast or Parts Free Guarantee ensures next day delivery by 5:00 p.m. of parts or they are free, including freight, in the United States. For Canada and Mexico, it ensures the shipping of parts within 24 hours from the time the order was placed. This guarantee is extended to the owner of a lift truck doing business with an authorized Cat® lift truck dealer.

To qualify for the guarantee, orders must be placed through the customer's authorized dealer by 5:00 p.m. Eastern Standard Time, and the customer must advise the dealer at the time of order that the part needs to be delivered the next day. Qualifying parts include any stocked Cat lift truck or Promatch® part in the United States. Made as ordered and special sourced parts do not apply to the guarantee.

Please note: The Parts Fast or Parts Free Guarantee is void if Cat Lift Trucks' ability to perform is affected by a cause beyond its control, including but not limited to, disruption of supply parts, strike, weather conditions, natural disasters or acts of God. In the event of a dispute, all decisions made by Cat Lift Trucks are final. Cat Lift Trucks reserves the right to alter, amend or cancel this guarantee at any time, either in its entirety or for a select dealership.

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CAT® Lift
Trucks